

WS-02987A-15-0284

ORIGINAL**Arizona Corporation Commission**

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Utilities Complaint Form**Investigator:** Michael Buck**Phone:** <<< REDACTED >>>**Completion Date:** 8/13/2015 10:52 AM**Priority:** Please respond within 5 business days**Opinion Number:** 2015 - 123879**Opinion Codes:****Opinion Date:** 8/13/2015 10:50 AM

Rate Case Items - In Favor

First Name: Rachel**Last Name:** Larson**Account Name:** Rachel Larson**Street Address:** <<< REDACTED >>>**City:** Queen Creek**State:** AZ**Zip Code:** 85140

<<< REDACTED >>>

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company**Division:** Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:**Docket Number:** WS-02987A-15-0284**Docket Position:** For

Per the customer, she had received notice that the Company's stand pipe was shutting down permanently. She wanted to know if the Company could do this. She is concerned about how is she now going to find a new water supply.

*****Questions for Company*****

Is Ms. Larson a standpipe customer?

Is she billed by her standpipe account?

Will JU be repairing the damaged standpipe so she can continue to get her water through the standpipe?

Please respond to ACC

Arizona Corporation Commission

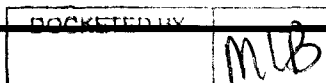
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AZ CORP COMMISSION
DOCKET CONTROL

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Notes:**Date:****User:****Submitted By:****Note Type:**

8/13/2015

Michael Buck

Telephone

Investigation

Complaint has been issued to the Company.

Closed and noted for the record.